

# HOUTRUST

## GENERAL TERMS & CONDITIONS FOR MEMBERSHIP

These General Terms & Conditions apply exclusively to the stipulated price, length of time and number of times indicated below. Membership is strictly personal and non-transferrable. No third party rights may be derived.

### 1. Unlimited Membership

#### A. Terms & Conditions for Squash:

You have unlimited playing time, but you may only book a court 2 x a week. As well as these two bookings, you may play as often as you like, if a court is available. You can book a court 6 days in advance (e.g. on Monday after 24.00 you can book a court for the following Monday) and the booking will be for 2 members. Each booking is for a time slot of 45 minutes. Booking 2 consecutive time slots is not permitted.

#### B. Rules for Fitness:

During Houtrust Squash's opening times you can make unlimited use of our Fitness Room.

### 2. Off-Peak Membership, Student Membership, and 18 and Under Membership

#### A. Terms & Conditions for Squash:

With these memberships you have unlimited playing time from Mon to Fri from 09.00 to 18.00 and Sat/Sun from 13.00 to 16.45. You may not book a court in advance. The time slot for playing is 45 minutes.

#### B. Rules for Fitness:

Young people aged 10 and above have unlimited access to the Fitness Room during Houtrust Squash's opening times;

- Young people under 16 may only use the cardio equipment on the ground floor.
- Members aged 16 + may use all of the fitness equipment.

### 3. Changes to times and tariffs

Houtrust Squash has the right to change the times when their facilities can be used, the lay-out of their facilities and their tariffs at any time. Price changes will not affect existing annual memberships. For memberships that are paid monthly, the price change will only come into effect at the start of the new payment period.

Any changes that Houtrust Squash makes will come into force from the moment that they are announced, no matter how this announcement is made. By signing this form, you agree that Houtrust Squash does not have to give prior notice.

### 4. Direct Debit

#### A. Monthly payment

If you choose to pay monthly, the cost is paid in advance every month by direct debit. If we do not receive payment because the direct debit is declined, we try to process the direct debit a second time. If it is again declined, we reserve the right to charge a EUR 3.00 administration fee and/or deny you the right to use our facilities until the amount owed is paid in full.

#### B. Cancelling a Direct Debit Temporarily

A direct debit may only be temporarily cancelled in cases where a member has a long-term injury, on medical grounds or because of a long-term post abroad. Cancelling a direct debit may only be done once a member has received written permission from Houtrust Squash. The notice period for cancelling a direct debit is 1 month. It is not possible to cancel a direct debit because of a holiday.

### 6. Cancelling a membership

#### A. Membership with a monthly payment

A membership that is paid monthly can be cancelled after the third month of the membership. The notice period for cancelling a membership is 1 month and this should be done in writing. If no cancellation notice is received or it is not received on time, the membership agreement will automatically be extended for a further month.

#### B. Membership for one year with immediate payment made in full

No refund can be given for a membership that has been paid in full and is cancelled early (before its end date).

### 7. House Rules

By signing this Membership Agreement, the member agrees to adhere to all of Houtrust Squash's house rules ([www.houtrust.nl](http://www.houtrust.nl)) and privacy rules (available upon request at Houtrust Squash).